

E.L.C.H.K. Hung Hom Lutheran Primary School

Our Ref.: 2022N110

Date : 18th February, 2023

Regarding the suspension of the school lunch supplier

Dear Parents/ Guardians,

On the evening of 16th February, 2023, our school received a notification from the lunch supplier "Asia Pacific Catering Co., Ltd. - Lunchonstar" that some students from individual schools had felt unwell after consuming their lunchboxes. Due to this, the suppliers have decided that lunch service will be suspended for two days from 20th and 21st February (next Monday and Tuesday). The suppliers have sought time to find out the root cause of the problem and make corrections as soon as possible. They will re-examine all production processes to strengthen the connection between the various steps of the production process. At the same time, they will also carry out deep cleaning and disinfection to ensure that the factory environment is hygienic. The school is very concerned about the incident and is in close communication with the company.

The health of students is our major concern. Our school believes that the supplier's decision to suspend the supply of lunch boxes is a deliberate decision and hopes to avoid similar incidents from happening again. Please understand the current situation. Parents are advised to ask students to bring their own lunch on these two days. If parents have any difficulties, please contact the class teacher as soon as possible. In addition to refunding the payment for two days, the supplier will also compensate for two days, which means a total of four days, to express a little heart for the inconvenience caused to the parents. The refund method will be based on the usual practice of deducting 4 days from the meal fee of the next month (i.e. April).

Lunchonstar has always had strict food safety management guidelines and quality control mechanisms, and strictly complies with international food safety standards such as ISO and HACCP. It is known that they have sent samples of lunch boxes to the laboratory for testing, and are now waiting for the results. Starting today, samples of lunch boxes produced daily will be sent to the laboratory for testing to strengthen food safety monitoring.

For further enquiry, please contact Miss Wong Wai Man at 2712 1543.



Yours faithfully,
Ms. W. Y. Yick
Headmistress

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Reply Slip

Our Ref: 2022N110

Dear Headmistress Yick,

This is to acknowledge receipt of the school notice 2022N110 Regarding the suspension of the school lunch supplier.

Parent's signature: _____

Name of student: _____

Class: _____ ()

Date : _____